

Lee County Call Center Re-Established

February 24, 2021

Most area coronavirus vaccination activities, including the opening of the Lee County Call Center, were suspended for the week beginning Monday, February 15, 2021 due to the inclement weather. Beginning Tuesday, February 23, 2021 at 8:00 AM, Lee County will establish an information center, staffed by volunteers to assist with providing information on the coronavirus vaccination program. Citizens may contact the Lee County Call Center at 866-212-1502, Monday through Friday, 8:00 AM through 5:00 PM or email Covid19@co.lee.tx.us. For after hours and weekends a message may be left and calls will be returned.

The call center will be operational as long as there is a need for the dissemination of information. Its primary purpose will be to provide up-to-date information on local vaccine availability, as well as accessibility to vaccination hubs. Volunteers will not provide medical advice. The call center will provide information to the public from local, state and federal governments as well as local healthcare and pharmaceutical providers.

Vaccination hubs require online registration which serves as a waiting list. However, those without internet service may contact the call center for assistance in registering. Vaccination hubs in Brenham, Bastrop and Bryan are serving Lee County.

A limited number of additional first round vaccine doses may arrive at local pharmacies later this week. These will be offered to those on established waiting lists. Pharmacies will call those persons direct to schedule injections. Injections are only being given to persons living in long term care facilities like nursing homes, first line medical personnel, first responders and persons over 65 or those with specific medical conditions.

Those desiring to volunteer at area vaccination hubs, the call center or with FEMA shipments of water and prepackaged foods may contact the call center via telephone or email.